

When Glitches Happen ... Just Reboot

"Glitch" is the technical term we use for an intermittent computer malfunction. If the glitch happens consistently or frequently, then it becomes an "issue"; until then, it's just a glitch.

Computers are complex and life is short, so if you encounter a glitch with your computer, just reboot. It's not worth your time to call for support or to dig too deeply into potential causes or solutions at this point. Just reboot.

Glitches occur because of a seemingly random software or hardware malfunction. There are millions of lines of code and millions of circuits in your computer; it's not worth your time (or mine) to diagnose a glitch that may have been caused by a random event.

We do our best to mediate glitches and issues by buying quality hardware, doing updates, having a firewall, running antivirus, using a UPS, and backing up in case of data loss. When issues develop, try to deal with it at the source, before it costs you your time, patience, data, or even worse: your sanity.

Glitches are not always accompanied by an error message or crash, they can sometimes be more subtle. My rule of thumb for computers is: "When things stop making sense: reboot. It may just be a glitch."



Computer problems? We can help.

Cowichan Valley: 250-929-5333

Toll Free: 1-888-THE-TEKY (1-888-843-8359)



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