

Introductory

Hello and welcome to Teky's *TekTips*, a series of short technical articles written with *you* in mind. Topics range from introducing you to new technologies to helping you maintain your current technologies.

To begin, please allow me to explain who we are. We are *Teky Technical Services*, or just *Teky*. We are based in the Cowichan Valley and we help homes and businesses from Sidney to Nanaimo (and beyond) with their technical issues. We are typically an onsite service company, but in some cases we can help you remotely via the Internet or with our pickup/drop-off service (usually with *us* doing the picking-up and dropping-off). Teky is mainly a service company, but we are also resellers for a wide range of new and used computer hardware, software, and peripherals.

My name is Jeff Wright, and I am a founder of Teky. My team of Tekys and I are happy to help you with anything technical: from upgrades to virus cleaning, networks to training, and websites to databases. We can help you with *any* make or model of computer equipment, *including* Macs and PCs.

Please visit our website—teky.ca—for more information or to contact us. Feel free to email me at jeff@teky.ca and I will try to include as many answers as possible in future articles.

Watch this space for articles designed to help make your technical experiences *pleasant* experiences.



Computer problems? We can help.

Cowichan Valley: 250-929-5333

Toll Free: 1-888-THE-TEKY (1-888-843-8359)



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